

WHAT IS CLAIMED IS:

1. A method of managing delivery goods comprising the steps of:

receiving identification information for delivery goods entered by a deliverer when a recipient of the delivery goods is absent;

extracting delivery goods information and recipient information relevant to the delivery goods identification information from a storage unit which stores the delivery goods information and the recipient information corresponding to the delivery goods information; and

notifying said recipient of the delivery goods information based on the recipient information.

2. A method of managing delivery goods comprising the steps of:

receiving information for a request to confirm reception of delivery goods entered by a deliverer when a recipient of the delivery goods is absent;

extracting recipient information from a storage unit which stores the recipient information corresponding to the information for the delivery goods reception confirmation request; and

notifying said recipient of the for the confirmation request information based on the recipient information.

3. The method of managing delivery goods according to claim 1, further comprising the steps of:

5 further storing information for a deliverer corresponding to the delivery goods information in said storage unit and receiving the delivery goods identification information and reception approval/refusal information entered by said recipient;

10 extracting the deliverer information relevant to the delivery goods identification information from said storage unit; and

notifying said deliverer of the reception approval/refusal information based on the deliverer information.

15 4. The method of managing delivery goods according to claim 3, further comprising the steps of:

20 further storing information for a client corresponding to the delivery goods information in said storage unit, and extracting the delivery goods information and client information relevant to the delivery goods identification information from said storage unit; and

notifying said client of the reception approval/refusal information based on the client information.

5. A program for making a computer execute the steps of:  
 receiving delivery goods identification information  
 entered by a deliverer when a recipient of the delivery  
 goods is absent;

5 extracting delivery goods information and recipient  
 information relevant to the delivery goods identification  
 information from a storage unit which stores the delivery  
 goods information and the recipient information  
 corresponding to the delivery goods information; and

10 notifying said recipient of the delivery goods  
 information based on the recipient information.

6. A program for making a computer execute the steps of:

receiving information for a request to confirm  
 15 reception of delivery goods entered by a deliverer when a  
 recipient of the delivery goods is absent;

extracting recipient information from a storage unit  
 which stores the recipient information corresponding to the  
 information for the delivery goods reception confirmation

20 request; and

notifying said recipient of the confirmation request  
 information based on the recipient information.

7. A delivery goods management apparatus comprising:

25 a storage unit which stores delivery goods information  
 and recipient information corresponding to the delivery

goods information;

a unit which receives delivery goods identification information entered by a deliverer when a recipient of the delivery goods is absent;

5 a unit which extracts the delivery goods information and the recipient information from said storage unit; and

a unit which notifies said recipient of the delivery goods information based on the recipient information.

10 8. A delivery goods management apparatus comprising:

a storage unit which stores recipient information corresponding to information for a request to confirm reception of delivery goods:

15 a unit which receives information for the confirmation request entered by a deliverer when a recipient of the delivery goods is absent;

a unit which extracts the recipient information from said storage unit; and

20 a unit which notifies said recipient of the confirmation request information based on the recipient information.

9. A computer readable storage medium which stores a program for making the computer execute the steps of:

25 receiving delivery goods identification information entered by a deliverer when a recipient of the delivery

goods is absent;

extracting delivery goods information and recipient  
information relevant to the delivery goods identification  
information from a storage unit which stores the delivery  
5 goods information and the recipient information  
corresponding to the delivery goods information; and

notifying said recipient of the delivery goods  
information based on the recipient information.

10 10. A computer readable storage medium which stores a  
program for making the computer execute the steps of:

receiving information for a request to confirm  
reception of delivery goods entered by a deliverer when a  
recipient of the delivery goods is absent;

15 extracting recipient information from a storage unit  
which stores the recipient information corresponding to the  
confirmation request information; and

notifying said recipient of the confirmation request  
information based on the recipient information.

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